

- 3.2 Reviewing the quality account also provides the Committee with the opportunity to identify potential topics for their work programme. Reviewing previous years Quality Accounts also provides the opportunity to identify where specific issues are consistently emerging.

4. Financial Assessment

- 4.1 There are no financial requirements associated with this report.

5. Background

- 5.1 A Quality Account is a report about the quality of services offered by an NHS healthcare provider. The reports are published annually by each provider, including the independent sector, and are available to the public. They should be published on the NHS Choices website by the end of June each year.

- 5.2 Quality Accounts are an important way for local NHS services to report on quality and show improvements in the services they deliver to local communities and stakeholders. The quality of the services is measured by looking at patient safety, the effectiveness of treatments patients receive, and patient feedback about the care provided.

6. The role of Health and Adult Social Care Overview and Scrutiny Committee

- 6.1 NHS Healthcare providers are required to send their Quality Accounts to the relevant Health Overview and Scrutiny Committee, at Shropshire Council this is the Health and Adult Social Care Overview and Scrutiny Committee. The Committee can respond to the Quality Account and in doing so can draw on the work that it has undertaken during the year and the learning and issues that have been identified

- 6.2 The Department of Health identify that when a Health Overview and Scrutiny Committee is considering a Quality Account it could comment on the following:

- does a provider's priorities match those of the public;
- whether the provider has omitted any major issues;
- has the provider demonstrated they have involved patients and the public in the production of the Quality Account; and
- any comment on issues the OSC is involved in locally.

7. 2017/18 Quality Accounts

- 7.1 Shropshire Council Health and Adult Social Care Overview and Scrutiny Committee received Quality Accounts and presentations from:
- Robert Jones and Agnes Hunt Orthopaedic Hospital NHS Foundation Trust
 - Shrewsbury and Telford Hospital NHS Trust
 - Shropshire Community Health NHS Trust

- South Staffordshire and Shropshire Healthcare NHS Foundation Trust (now the Midlands Partnership NHS Foundation Trust)
- West Midlands Ambulance Service NHS Foundation Trust

7.2 The commentary and feedback from members of the Committee to each Trust is attached at appendix 1.

8. Future years

8.1 In 2017/18 the Health and Adult Social Care Overview and Scrutiny Committee held joint meetings with HealthWatch Shropshire to receive the Quality Accounts and associated presentations. This was successful and provided the Trusts with the opportunity to engage with both organisations at the same time.

8.2 For the 2018/19 Quality Accounts the plan is to hold meetings that will include Telford and Wrekin Council and HealthWatch Telford.

List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)

Cabinet Member (Portfolio Holder)
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Cllr Lee Chapman

Local Member

All

Appendices

Appendix 1 – Combined responses to the Quality Accounts
